

SBC Ameritech
Recommended 24-Month Flow-Through Plan
(Prepared 4/17/02 ~ Updated as of 12/13/02)

2002 Initiatives				
Description	REQTYP	ACT	% FT*	Implementation Timeline/Updates
Loop with Number Portability - Conversion of Basic Residence/Business Services	'B'	'V'	42%	Implemented April 2002
Conversion as Specified to UNE-P on an account already established	'M'	'V'	72%	Implemented August 2002
Supps for Cancel & DD change - All REQTYPE except REQTYPE 'B' (Loop with NP)	ALL	ALL	54%	Implemented August 2002
Supps for Cancel & DD change - REQTYPE 'B' (Loop with NP)	'B'	'V'	54%	Implemented November 2002
Loop (8db Standard & 5db Conditioned) - Up to 20 Loops	'A'	'N'	85%	Implemented August 2002
Resale Centrex to add or delete a station on an existing Resale Centrex account	'E'	'C'	51%	Removed as priority.
Conversion to Resale/UNE-P with Contract FID on existing account (Retail customer accounts with contracts including special pricing plans like call packs)	E and M	V	72%	Implemented August 2002
UNE-P Suspend	'M'	'S'	53%	Implemented April 2002
UNE-P Restore	'M'	'B'	53%	Implemented April 2002
Basic Resale Series Hunting	'E'	'N'	51%	Not prioritized for 2002. Will target for September 2003.

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2003 Initiatives				
Description	REQTYP	ACT	% FT*	Implementation Timeline/Updates
Resale Outside Move	'E'	'T'	64%	Committed for March 2003
UNE-P Outside Move	'M'	'T'	64%	Committed for March 2003
Resale Record	'E'	'R'	46%	Target June 2003
UNE-P Record	'M'	'R'	46%	Target June 2003
Remote Call Forwarding - Resale	'E'	'V'	54%	Target September 2003
UNE-P New Installs in Michigan	'M'	'N'	72%	Implemented November 2002
UNE-P Directory Listings - Omit listing or omit TN from Street Directory	'M'	'V' or 'N'	72%	To be combined with UNE-P Record and targeted June 2003
UNE-P Directory Listings - Nick Name (ie Jones, Michael (Mickey))	'M'	'V' or 'N'	72%	To be combined with UNE-P Record and targeted June 2003
Conversion from UNE-P to Resale Products	'E'	'V'	72%	Committed March 2003

*The percentage indicated represents the expected flow-through rate at implementation of the specific work effort. Efforts to improve and enhance flow-through rates will continue beyond implementation.